



# Code of Conduct

## OAKRIDGE TENNIS CLUB

The COC is posted online at [www.oakridgetennis.ca](http://www.oakridgetennis.ca).

The purpose of the Code of Conduct is to encourage a pleasant, courteous and welcoming atmosphere at the Club, promoting an environment of fairness, safety, and respect.

It is every member's responsibility to lead by example by observing these Guidelines:

- Abide by the Club's Rules for court bookings and reservations.
- If other members are waiting, do not play over your allocated time. Play commences on the hour for 60 minutes. Always seek to accommodate fellow members.
- Wear proper tennis attire, including non-marking shoes to prevent damage to the court.
- Have your proof of membership signed and available upon request.
- Members must ensure the court is left tidy and that ball can lids are properly disposed of.
- Close the gate behind you when you enter or leave the courts.
- Do not cross behind a court while a point is underway. When the point is over, move quickly across the back of the court.
- Be considerate when retrieving or returning balls. If a ball from your court goes onto another court, wait for a break in play on that court and then politely ask for the players on that court to return the ball. If the ball presents a danger to a player, alert them immediately. Return balls that come onto your court to the back of the court, at a break in play on that court. If a ball comes into your court and disturbs your game, call a let and replay the point.
- Verbal outbursts, abusive language or behaviour, or abuse of equipment will not be tolerated. Members behaving in an aggressive, disrespectful, or offensive manner, will be asked to leave the courts.
- Members are encouraged to submit a complaint to the Executive Committee if subject or witness to, any abuse, harassment, or defamation. If deemed necessary, Members will be invited to attend a Hearing.
- Please follow the above tennis etiquette at all times. Failure to do so may result in revocation of membership.

Check out Ontario Tennis Association's Tennis Etiquette Poster:

<https://www.tennisontario.com/players/resources/tennis-etiquette>

Check out Tennis Canada's Rules of the Court Rulebook:

<http://www.tenniscanada.com/wp-content/uploads/2018/01/RULES-OF-THE-COURT-2018.pdf>