



ANNUAL GENERAL MEETING
Oakridge Tennis Club
Oct. 28, 2021, 7:00 pm
via Zoom

1. Welcome and introductions

Attendees: Nadia Dermit, Kate Buczek, Charmaine Bigornia, Tanya Porcellato, Dean Porcellato, Jaroslaw Flis, Nadia Santosuosso, Leslie and Dickson Zee, Roman Dzedziniewicz

Regrets: David Brown emailed earlier he is unable to attend the AGM.

2. Determination of Quorum.. As per our constitution, a 5% club membership shall constitute a quorum at any meeting of members. Total 2021 voting membership is 137. Seven (7) members are required to reach quorum. The number of attendees at the AGM was 10. Quorum met.

3. Statement of Agenda

2021 AGM Agenda:

Welcome and Introductions

Determination of Quorum

Statement of Agenda

Approval of Minutes of Previous AGM

Conflict of Interest Declarations

President's Report

Report on Membership, Programming, Online updates

Treasurer's Report

Feedback/Comments/Suggestions from membership

Election of Directors for 2021

Proposed Resolution: Motion to accept meeting agenda

Motion (moved): Charmaine Bigornia | Seconded: Nadia Dermit. Motion passed.

Minutes of previous AGM

Proposed Resolution: Motion to accept minutes of previous AGM

Motion (moved): Charmaine Bigornia | Seconded: Nadia Dermit. Motion passed.

4. Conflict of Interest Declarations (to Directors):

Are there any conflicts of interest to declare? Response: None. No conflict of interest to declare.

5. President's report

Jaroslav: Very happy in general with how the season turned out, despite COVID. We had a good, strong membership. Everyone shared the courts, adults and juniors. Everything went smoothly. The only disappointment was the theft of a windscreen at the beginning of the season.

Nadia: There was also an incident of graffiti on the court reported by one of the members.

Portolet. Jaroslav has requested that the portolet be picked up on Nov. 1.

Question: How long can we keep the courts open?

Answer: City will allow us to keep the courts open until Nov. 30.

Court bookings remain strong--5-6 bookings per day. Court lights can be used until Nov. 30.

Motion to keep the courts open until Nov. 30, 2021, weather permitting. Vote: All in favour.

6. **Membership** (Nadia). Nadia reported we had a fantastic season. Total membership for 2021 was 212 with 137 registered adults:

87 Adult (Family Plan); 68 Junior (part of Family Plan); 32 Adult; 7 Junior; 18 Senior = 212 members.

Out of 212 members, 197 are Mississauga residents (93%).

When registration soared in the first few weeks of April (after restrictions were lifted), the Board made a decision to cap membership, being a two-court club. We made exceptions earlier on to returning long-term members, or ones who contacted a few days after we closed registration.

We received a few inquiries on registration and one complaint escalated to our City liaison. We talked as a committee and made an exception to allow this individual to register.

In future, we will need to communicate upfront any decision to cap membership to encourage early registration.

Our online court bookings were steady. There were no complaints about not being able to book a court. The complaints we received were about no-shows--court booked online but members not showing up.

For next season, Nadia suggested the new Executive to consider priority registration for Mississauga residents, as well as higher fee for non-residents (same practice by City for their programs).

Online registration was successful. Many paid by e-transfer than Paypal. Very few paid in cash or cheque. We will continue to promote online registration and payment.

Programming (Tanya). Junior lessons and summer camps were well-received. Total of 50 juniors: 36 non-members, and 14 members. Only one registrant for private lesson. Monday lessons are still continuing due to rainouts.

We have seen an increase in the number of juniors registered--a lot younger, as well as high-school kids. This may be reflective of the increase in young families in the neighbourhood. A group of kids from the same street did a week of camp together.

Website/Online updates (Kate).

Nadia and Kate did a lot of updates on the website regarding messaging surrounding COVID guidelines. Also, more information about classes offered and about our club pro, Dean Porcellato, had been added on the web to generate more interest.

Except for a couple who registered twice (who were later refunded), online registration went smoothly. For next season Kate suggested preparing a month early to set up the online registration and also to continue using dedicated email for payments (payment@oakridgetennis.ca).

Online court booking was steadily used. There was no major concern. One thing raised if possible was online cancellation of a court booking. Kate reported currently this is not possible. We will continue to send an email cancellation request instead, which Nadia and Kate monitor regularly.

One booking glitch experienced last Monday Oct. 25: Court was open despite being booked in the back end for junior classes. Still awaiting response from Wix support. Kate suggested 24-hour notice for online updates to be done.

7. Treasurer's report (prepared by Denis Dermit - Interim Treasurer)

| | 2021 Financial Statement (YTD as at Oct. 26, 2021) | |
|----------------|-------------------------------------------------------|------------|
| | 2021 YTD | 2020 |
| Total Income | \$11,746.96 | \$9,755.82 |
| Total Expenses | \$2,837.06 | \$2,033.30 |
| Net Income | \$8,909.90 | \$7,722.52 |

Note: Statements prepared on a cash basis (e.g. 2020 bills not yet invoiced have been estimated and included in 2021 budget).

Acknowledgement: As a Registered Group under City of Mississauga CGRP, OTC wishes to acknowledge the support of City of Mississauga staff and available resources. During 2021, OTC did not make use of any City Facility reduced rates or receive any financial support.

For full financial report, please email info@oakridgetennis.ca.

Proposed Resolution: approval of Financial Statements
 Motion (moved): Charmaine Bigornia | Vote: All in favour.

8. Feedback/Comments/Suggestions from membership

Nadia D. recommended reinstating the use of shoe tags as they are a visible indication of membership. She also recommended more communication about the rules for no-shows (court is booked but nobody shows up).

Nadia S. asked what the rules are for no-shows. A 10-minute grace period at the start of the hour is given, after which if the players haven't arrived, courts are free for use for walk-ins. This rule needs to be recommunicated.

It has been observed sometimes there is double-booking for doubles play. So far no one has complained.

Jaroslav suggested offering complimentary membership for the Executive as other clubs do. We currently have a non-tennis player in the board and another who lives in another region volunteering their time to help manage the club. Vote to have Executive membership fee covered by OTC: All in favour.

Nadia S. suggested having a drop-in night for people to meet, e.g. house league, round-robin. Kate shared that before the pandemic, we used to have a Tuesday night league. Nadia D.

Social Director – Nadia Santosuosso
1st: Nadia Dermit
Vote carried? All in favour – Vote carried

Opposed: None

All positions were acclaimed.

10. Meeting Close

The AGM was adjourned at 7:52 pm.